# The Los Angeles Philharmonic Association is currently seeking a: Infrastructure Engineer

Founded in 1919, the Los Angeles Philharmonic Association presents, and promotes the performing arts in its varied forms at the highest level of excellence to a diverse and large audience, at Walt Disney Concert Hall, the Hollywood Bowl, and The Ford.

#### **Position Summary:**

This is a technical staff position with design and support responsibility for the L.A. Philharmonic's network and server infrastructure.

## **Position Elements:**

- Responsible for the development and maintenance of network communication. Uses knowledge of LAN/WAN systems to help design and install internal and external networks.
- Ensure the stability, integrity and efficient operation of the in-house information systems
  that support core organization functions. This is achieved by updating, monitoring,
  maintaining, supporting, and optimizing all networked resources and associated
  operating systems.
- Document and maintain network wiring schematics including data port, patch panel and switch/hub connectivity. Troubleshoot and repair network wiring issues as appropriate. Recommend enhancements and improvements.
- Establish and manage wireless network connectivity at various locations throughout the enterprise. Document and monitor security policies on wireless connections. Assist in establishment of wireless connections for staff and approved guests.
- Manage, troubleshoot, and maintain routers, WAN connections and fiber optic data communication lines between the various LAPHIL LANs' and to/from the Internet. Actively monitor network bandwidth usage statistics on all segments and suggest appropriate actions to maintain reliable and fast data communication.
- Document and maintain network security policies.
- Actively manage, troubleshoot, and maintain firewall security between each LAPHIL network location and the Internet. Document and update firewall security policies.
- Design and test procedures for establishing VPN connections to the LAPHIL network from remote locations and home offices. Manage establishment of remote connections by staff and approved guests. Monitor VPN connections for security and compliance.
- Troubleshoot user issues as they relate to network connectivity and reliability.
- Test and evaluates network systems to eliminate problems and make improvements. Provide periodic status reports on network performance and reliability to management.
- Creates and maintains the network infrastructure portion of the organizational Disaster Recovery Plan.
- Be prepared to cover the duties of departmental co-workers during their absence.

#### **Position Requirements:**

- Ten or more years working experience in all aspects of network and Active Directory design and administration.
- Possess CCIE and Microsoft certification.
- Expertise in Windows Server administration, Fortinet firewalls, Cisco Switching and Aruba

Wireless

- Knowledge of VMware and Xenserver hypervisors.
- · Exceptional communication skills.
- Proven ability to prioritize, schedule, and work under deadline pressures.
- Must be an innovative thinker with good understanding of system administration and bring creative approach to addressing various IT issues
- Dedication and commitment to engage in and promote diversity, equity, and inclusion within the staff, vendors, and within interactions with the surrounding community is a must
- Secondary language fluency is a plus

# **COVID Workplace Safety Requirements**

This position will require you to interact with employees, patrons, vendors and others who may or may not be vaccinated or recently tested. You will be required to wear personal protection equipment (PPE) required by the LA County Department of Public Health protocols and the LA Phil. You agree to comply at all times with the LA Phil's COVID-19 Prevention Plan, including testing and vaccination requirements.

#### **How to apply:**

Complete the online application by clicking here.

- Complete the application with all pertinent information.
- At the end of the application, a confirmation page will appear when your submission has been successful

The Los Angeles Philharmonic Association will consider for employment qualified Applicants with Criminal Histories in a manner consistent with the requirements of the FCIHO.

### **EQUAL EMPLOYMENT OPPORTUNITY POLICY**

The Los Angeles Philharmonic Association embraces and is committed to diversity and inclusion within our staff, musicians, guest artists, audiences, and surrounding communities. The Association does not discriminate on the basis of race, color, religion, religious creed (including religious dress and religious grooming), sex (including pregnancy, perceived pregnancy, childbirth, breastfeeding, or related medical conditions), sexual orientation, national origin, ancestry, citizenship, age, physical or mental disability, legally protected medical condition or information, genetic information, marital status, gender, gender identity, gender expression, military status, veteran status, or any other basis protected by federal, state, or local law. Consistent with the law, the Association also provides reasonable accommodation for disabled applicants and employees in accordance with the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act, for pregnant employees who request an accommodation with the advice of their health care providers, for pregnancy, childbirth or related medical conditions; for employees who are victims of domestic violence, sexual assault or stalking; and for applicants and employees based on their religious beliefs and practices.